

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2013 TOTAL	AUG 2012	2012 TOTAL
JIFs RECEIVED	48	64	66	74	77	84	99	84					596	95	789
JIFs RESPONDED TO	53	46	69	67	72	82	79	83					551	72	785
Non-Jurisdictional	44	29	50	47	56	53	48	58					385	49	550
Jurisdictional	3	12	15	11	9	17	21	19					107	49	151
Variance	2	2	1	3	3	3	2	5					21	18	24
General Information	3	0	2	4	3	7	5	0					24	2	45
Potential Violation	1	3	1	2	1	2	3	1					14	1	15
AVERAGE RESPONSE TIME (in days)	14	10	12	14	12	13	17	17					14	17	18

TELEPHONE CALLS	245	268	245	327	369	312	410	438					2614	471	3927
WALK-INS	6	13	11	17	18	18	28	21					132	15	157
WRITE INS/SITE VISITS	4	5	5	6	2	7	5	6					40	1	41
OTHER AGENCIES	27	21	21	32	26	16	21	19					183	36	322
FOIL REQUESTS RECEIVED	16	9	16	14	15	15	18	19					122	25	178